

## **TUSCARAWAS COUNTY VETERANS SERVICE OFFICE**

### **TRANSPORTATION POLICY**

**We provide free transportation for veterans to the VA medical facilities of Wade Park, Parma, Canton and Akron.**

**Information you need to know when you reserve a seat on the Tuscarawas County Veterans Service Office van:**

- . Call 330-339-1163 48 hours prior to appointment date**
  - . Full Name**
  - . Day Time Contact Number**
  - . Last Four Social Security Number**
  - . Date, Time and Clinic Name**
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- . You must bring your appointment letter to board the van.**
  
  - . All passengers must be ambulatory and able to get in and get out of the van without the assistance of the driver.**
  
  - . A caregiver, for the purpose of providing aid and attendance to the veteran, may be permitted to ride in the van with the veteran. We must have a letter from the doctor stating why the caregiver needs to go. Notice must be given at the time of seat reservation. Call 330-339-1163 for details.**
  
  - . Appointment cancellation must be reported to the Veterans Service Office as soon as possible. 48 hour notice is required.**
  
  - . After 2 NO SHOWS, without calling to cancel transportation may result in a 6 month suspension from riding in the Veterans Service Office van for your medical appointments.**
  
  - . Smoking, eating and drinking is prohibited in the Veterans Service Office vans.**
  
  - . Only Service Dogs are authorized in the Veterans Service Office vans.**

- . Passengers should not engage in any activity that would distract the driver from his duties.**
- . State law and county policy requires all passengers without medical exemption must wear seat belts any time the van is in motion.**
- . Please do not leave trash inside the van.**
- . There are no nonscheduled stops.**
- . The driver may refuse transportation to anyone he feels may cause disruptions that would prohibit safe transportation.**

**To maximize the efficiency of our transportation system to Wade Park, Parma, Canton and Akron, these are the guidelines to follow when making your medical appointments.**

**WADE PARK:**

**Medical appointments should be made after 8:30 am and before 2:30pm Monday-Friday. Your transportation is scheduled to leave promptly at 5:30 am from the Veterans Service Office parking lot, located at 393 16<sup>th</sup> Street SW New Philadelphia.**

**PARMA:**

**Medical appointments should be made after 9 am and before 1pm Monday-Friday. Your transportation is scheduled to leave promptly at 5:30 am from the Veterans Service Office parking lot, located at 393 16<sup>th</sup> Street SW New Philadelphia.**

**CANTON/AKRON:**

**Medical appointments should be made after 8:30 am and before 2pm Monday-Friday. Transportation to these facilities are on an as needed basis and will leave from the Veterans Service Office parking lot, located at 393 16<sup>th</sup> Street SW New Philadelphia.**

**NEW PHILADELPHIA VA CLINIC:**

**All patients will be responsible for their own transportation to and from their VA Clinic medical appointments.**

**The Tuscarawas County Veterans Service Office will no longer provide transportation to Non-VA Medical Facilities.**

**Your drop off point will be the Veterans Service Office parking lot, located at 393 16<sup>th</sup> Street SW New Philadelphia or the Burger King located at the corner of West High Street and Bluebell Drive in New Philadelphia.**

**Approved: April 28, 2015 by the Tuscarawas County Veterans Service Commission Board:**

**Roger P. Schwartz, President**\_\_\_\_\_

**Jack A Everett, Vice President**\_\_\_\_\_

**Patrick L. Walker, Secretary**\_\_\_\_\_

**Eddie H. Ditto, Member**\_\_\_\_\_

**Jeffrey Schrock, Member**\_\_\_\_\_