Register for a free account so you can:

- Gain INSTANT access to your child support case information.
- View and print your payment history for housing verification, Job & Family Services benefits and more.
- Receive information on how to change the way you receive payments.
- Learn about various ways to make payments.
- Verify your contact information is correct.

Questions?
Call the Tuscarawas County Child Support Enforcement Agency at 330.343.0099

(See back for more information)
WHAT DO I NEED TO GET STARTED?

You must have or establish a personal email account in order to utilize the web portal. Establishing an email account can be done through the registration process if you currently do not have one. Once you have a personal email account, registering for an on-line account is *quick, easy* and *secure*. You will need:

- Your personal email address
- Your 10-digit SETS case number (starts with 7)
- Your social security number
- Last four digits of your direct deposit account number or e-quick pay account number (Not the last four digits on your debit card)
  - This number can be found on your original letter received with the debit card
  - If you do not have this letter, please call 1-800-686-1556 Monday—Friday from 8:00 a.m. to 5:00 p.m.
  - Please note: your local CSEA cannot provide this four digit number for you

YOU WILL NOT BE ABLE TO UTILIZE THE WEB PORTAL

- If you receive support and do not have a direct deposit or e-QuickPay account

If you are having trouble setting up an account, please call the *voice response unit at 1-800-860-2555*.

INSTANT ACCESS TO YOUR CHILD SUPPORT INFORMATION

This web portal will provide you with "real time" information as reflected by the agency's records and available to you seven (7) days a week, twenty-three (23) hours a day.

Registering for an on-line account is quick, easy and secure. Customers with an active child support case can have access to the following information online:

- View and Print 2 Years of Payment History Information
- Review Address Information
- Review Your Case Specific Information such as:
  - Employment History
  - Health Insurance
  - Support Order Information